GOVERNMENTAL RELIEF DURING COVID-19

ENGLISH

A GUIDE FOR NON-SOUTH AFRICAN CITIZENS

THE FOLLOWING GOVERNMENTAL RELIEF PACKAGES ARE NOT LIMITED IN TERMS OF NATIONALITY OR CITIZENSHIP. HOWEVER, YOU WILL STILL HAVE TO SATISFY THE OTHER REQUIREMENTS.

COVID-19 TEMPORARY EMPLOYEE / EMPLOYER SCHEME

DEPARTMENT OF LABOUR

This helps employers pay a part of their employee's salary during the covid-19 crisis.

Your employer should initiate this by on the above website or by contacting the Department of Labour's Hotline (0123371997) or by e-mail (Covid19ters@labour.gov.za)

Website

Frequently Asked Questions

INDUSTRIAL DEVELOPMENT CORPORATION - ESSENTIAL SUPPLIES INTERVENTION

This provides funding to companies for the acquisition and/or the manufacturing of essential supplies on an urgent basis to combat the Covid-19 pandemic that is facing South Africa. Essential supplies should include products on the comprehensive list published by the Treasury Department.

More information

SUPPORT FOR TOURISM INDUSTRY

DEPARTMENT OF TOURISM

This assists those in the tourism and hospitality sector who are under particular stress due to the impact of Covid-19. The fund will be administered to benefit SMMEs across South Africa.

For more information on the fund please contact the Tourism Service Call Centre on 0860 868 747 or email callcentre@tourism.gov.za or covidrelief@tourism.gov.za.

Website

More information

FOOD PARCELS

WESTERN CAPE GOVERNMENT

This is a food parcel assistance programme. Upon contacting the Western Cape Government, cases are assigned to a social worker who will conduct an assessment.

Queries can be made by contacting the Western Cape Government at 0800 220 250 (free call) or 0860 142 142, or by emailing service@westerncape.gov.za. You can also send a "Please Call Me" to 079 169 1207.

If sending an e-mail the following information should be included: Name-Surname, Identity Number, Address, Contact number, Household size (Number of people in the house), Age and gender breakdown (Male/female/ Adults/Children/babies), Reason for request.

Website

THE COVID-19 CONTENT CENTRE

(SEMI-GOVERNMENTAL)

This is a link between private sector and government. It helps businesses with information, and linking them to financial support that is available to them.

Website